



22 September 2017

Bass Island Line Update – edition 25

Putting customers first

Bass Island Line (BIL) has moved forward this Sunday’s crossing to King Island to ensure it can deliver freight to its customers ahead of forecasted strong winds and high seas.

This is the second week in a row that BIL has pro-actively moved forward the Sunday sailing to mitigate any impact on the service from poor weather.

BIL is committed to delivering freight in a timely manner for customers which is why it has taken the decision to bring this weekend’s sailings forward by 24 hours.

The revised schedule will see the northbound general service depart Devonport at 4pm tomorrow (Saturday 23 September) with the southbound now set to depart Grassy at 4.30pm on Sunday.

Good news

BIL was pleased to read a Letter to the Editor in this week’s *King Island Courier* from Currie resident, Gary Barker.

In his letter, which was published on Wednesday 20 September, Mr Barker expressed his appreciation for the attentive service provided by the shipping agents following the recent engine troubles experienced by the *Investigator II*.

BIL is delighted that Mr Barker had this positive experience. And we also appreciate his acknowledgement of the work of the *Investigator’s* crew and the staff at Devonport and Grassy ports.

Spring reminder

All customers are invited to get in touch to discuss their needs for the current spring season. You can do that by calling call BIL on **1300 038 228** to discuss your requirements.

Revised schedule

The next three sailings are as follows:

- Saturday 23 September: General cargo - Depart Devonport 4pm.
- Sunday 24 September: General cargo - Depart Grassy 4.30pm.
- Tuesday 26 September: Combined general and livestock - Depart Stanley for Grassy 11pm.

The website

A full schedule showing both departure and arrival times is available to view on the BIL website.



Just visit www.bassislandline.com.au, scroll down to the heading “Schedule” and click on the link “Port Schedule”.



BassIslandLine



Bass Island Line this week spoke with Craig Bull, the TasPorts Port Operations Coordinator in Grassy. This is what we found out...

Where are you from?

I am originally from Victoria. I moved to King Island at a young age where I completed my schooling and apprenticeship.



BEAUTIFUL: King Island home.

How long have you been in the industry?

I'm a Mechanical Diesel Fitter. I've been employed by TasPorts for the last 12 years, overseeing King Island operations and infrastructure.

In addition to this I now supervise the King Island operations for the Bass Island Line *Investigator II*.

How big is your team in Grassy?

We have a diverse team on King Island, consisting of administrative staff, an assistant operations supervisor, carpenters, a diesel mechanic, an apprentice diesel mechanic, fuel and general truck drivers and stevedores.

I'm lucky to work with such a multi-skilled crew. They all play such an important part in the successful operation of BIL.

What do you think the BIL service means to the people of King Island?

BIL offers a secure and reliable freight service to the people of King Island.

It is an important connection between mainland Tasmania and King Island. Of course we are working towards a connection with Victoria which will further help meet our customers' needs.

How has the new container forklift at Grassy improved efficiency at the port?

There has been less machinery down time. Having two container forklifts has cut down the vessel loading and unloading times. That allows for quicker departure times, helping to keep better shipping schedules. It has also improved our 'Receival and Delivery' customer service at the port.



WORKING: The new container forklift.

The first fertiliser freight was scheduled this week. How did it go?

It was successful, with the safe delivery of seven containers of approximately 168 tons of fertiliser.

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